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Customer Technical Support Representative

Van's Aircraft is recruiting a Customer Technical Support Representative to work at our factory office location in Aurora, Oregon. You'll work directly with our customers online and on the phone, and with a team of co-workers at our headquarters location.

A strong candidate will have RV-building experience as well as customer-relationship management skills and experience. Also necessary are strong verbal and written communication skills, business computer experience (MS Office, CRM and ERP tools) and a patient, positive, problem-solver personality. As a member of the support team you will bring perspective and experience that helps Van's round-out our support knowledge and skillset. Based on your daily work, you'll help determine how we communicate with our broader customer base, especially as related to technical topics. The ideal candidate will have built, finished and flown one or more RVs. Over time, an experienced RV pilot established in this role may have the opportunity to conduct customer demonstration flights and/or represent Van's at airshows.

Compensation includes salary, health benefits, 401K and participation in Van's Employee Stock Ownership Plan as well as access to an employee flying club.

If you'd like to work for the best kit aircraft manufacturer in the world, email a copy of your resume with a cover letter, and tell us why you're the best person for the job. Send your resume to: jobs@vansaircraft.com.